

City of Mendota Heights
Performance Indicators

	2010	2011	2012	2013	Four Year Average
Fire Department					
# of fire calls	205	221	237	243	227
Emergency response time (minutes)	7.23	7.34	7	7	7.1
# of fire inspections	247	252	264	365	282
# of residential fires	0	2	3	3	2.0
# of commercial fires	1	0	2	2	1.25
Average # of firefighters	34	34	34	34	34

Finance					
# of households enrolled in auto bill pay	360	382	502	572	454
Rate of return on investments	1.7%	2.25%	1.34%	1.46%	1.7%

Planning/Inspections					
Number of planning cases (Variances, CUP, etc.)	34	32	36	22	31
Value of permit activity (millions of \$)	\$ 15.1	\$ 18.4	\$ 35.4	\$ 23.9	\$ 23.2
# of rental licenses	42	50	50	53	49

City Clerk					
# of licenses issued	601	681	658	619	640
# of registered voters at 7am	8341	N/A	8429	N/A	8385
# of ballots counted	6766	N/A	8129	N/A	7448
# of files scanned to Laserfiche (began in 2012)	N/A	N/A	35649	42387	39018

Human Resources					
Number of sick days organization-wide	192.5	236.5	264.5	205.91	224.9
Turnover rate (includes retirements)	6.12%	8.33%	4.25%	10.7%	7.4%
# of first report of injuries	12	7	16	19	13.5
Days lost due to injury	13	11	12	0	9

Police					
CAD calls for service	8635	7618	8531	8340	8281
# of Police Reports (ICRs)	1029	1021	1122	1054	1057
Part I crimes	266	274	342	314	299
Part II crimes	345	365	400	262	343
Solved Part I	30	35	33	28	32
Solved Part II	175	190	186	122	168
Cleared Part I	31	12	9	18	18
Cleared Part II	33	43	42	47	41
Citations issued (DUI, domestic, etc.)	1327	1818	1515	1547	1552

Parks and Recreation					
# of rounds played at the Mendota Heights Par 3	11219	9369	9100	9550	9810

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Recycling					
Tons of materials diverted from landfill at clean-up day	8.1	9.7	34.6	11.8	16.1

Public Works					
# of Plowable snow events	14	18	7	19	15
# of Snow Emergencies	9	6	2	7	6
Pavement repairs (tons of asphalt)	299.13	395.98	181.06	398.27	318.6
Miles of streets swept	127	127	127	127	127
Miles of sanitary sewer cleaned	13.8	24.3	16.6	16.4	17.8
# of Water/Force main breaks	20	22	22	16	20

Engineering					
Miles of road rehabilitated	1.55	1.04	3.4	1.6	1.9
Miles of road reconstructed	1.11	1.42	1.15	0.68	1.1
Miles of road sealcoated	0.45	1.75	1.4	6	2.4
Feet of sanitary sewer lined	940	750	1990	3261	1735.3
# of emergency locates	73	65	83	60	70
# of ROW Permits	N/A	34	47	52	44

Code Enforcement					
# of building permits	1082	1057	1156	1172	1117
# of sign permits	35	27	19	23	26
# of code enforcement actions	25	44	42	41	38